

October 13, 2005

Mr. Daryl Harris
PEABODY HOTEL
3 Statehouse Plaza
Little Rock, Arkansas 72201

Dear Mr. Harris:

On behalf of the Pro Duffers Golf Club USA, please accept our sincere gratitude for your and your staff's efforts in making our recent stay at the Peabody Hotel a truly wonderful experience.

We certainly appreciated your staff's professional and courteous service in everything from the valet and concierge service, to the dining experiences, and housekeeping services. In particular, we were pleased with the banquet services you provided during our Annual Awards Ceremony. The cuisine was delightful and the service was impeccable.

More importantly, we applaud you for maintaining such a high level of service during a regional crisis. Due to the onset of hurricane "Rita" in nearby Texas, the Peabody Hotel was able to accommodate hundreds of emergency evacuees, while continuing to provide stellar hospitality.

Finally, we would be remiss without mentioning the daily performance of the infamous "Peabody Ducks" – what a wonderful treat!

Once again, thank you for your great hospitality.

Sincerely,

Thomas H. Sweeney Jr. MS, MT(ASCP)
President
Pro Duffers Golf Club USA